

# VENUE ACCESSIBILITY DOCUMENT

## Getting to the venue

The nearest train stations are:

- Stepney Green Underground Station (District, Circle, and Hammersmith & City lines): 0.2 miles away
- Whitechapel Underground Station (District, Circle, Hammersmith & City and Elizabeth lines): 0.4 miles away
- Whitechapel Overground Station: 0.4 miles away
- Bethnal Green Underground Station (Central line): 0.6 miles away
- Bethnal Green Overground Station: 0.6 miles away

The closest bus stop is Stepney Green (A) for bus 25, 205, N25, N205: 92 ft.



## **Wheelchair Access**

Our foyer, coffee area, kiosk, Gallery, Screen 2 and 3 and Studio 4 and 5 are fully wheelchair accessible.

Screen 1, Bar Paragon and our kitchen can be accessed with the use of our wheelchair stair climber (maximum load: 150kg), from the main public staircase.

We have one (1) wheelchair accessible toilet next to the kiosk.

## **Doors**

We have a number of non-automated doors throughout the venue; each door is about 60 inches wide.

## **Main public staircases**

We have two main staircases with handrails. Each staircase consists of twenty (20) steps with one (1) landing in the middle.

## **Assistance**

Guide dogs are always permitted; for other service or support animals please call in advance of your visit so we can make the necessary adjustments.

Accompanying carers always get free access.



## **Signage**

Directional signs are located throughout the venue.

## **Seating**

Screen 1, 2 and 3 have unallocated seatings and operate on a first come, first serve basis. Studio 4 and 5 have allocated seats unless exceptional circumstances.

Seats in Screen 1, 2 and 3 have backrest and armrests. Each seat is about 19 inches wide, and there are about 20 inches in between rows. Limited seat boosters are available inside the screens; please ask a member of staff if you need help finding them.

Studio 4 and 5 have sofa and armchair seats. Studio 4 sofas are around 45 inches wide, with armchairs being around 24 inches wide. Studio 5 sofas are 52 inches wide, with armchairs being around 22 inches wide.

Bar Paragon has different seating arrangements depending on the type of event. Please call in advance to inquire about the specific event you are attending.



## **Lighting.**

Levels of lighting are variable throughout the venue, for example, toilets are very brightly-lit while the kitchen and bar areas have generally lower level light. We have a mix of LED and ambience lights throughout the whole building.

## **Smoking/Vaping.**

No smoking/vaping is permitted anywhere inside the venue, only in the smoking area outside.

## **Volume/Noise**

The venue is expected to be loud in the evening during busy periods/events. The volume of a regular film screening is around 85 decibels, while the volume of a parent & baby or relaxed screening is about 68 decibels.

We strive for the volume of performances in the bar not to exceed 85 decibels.

Regrettably we do not provide earplugs and we do not have a dedicated decompression area.



## **Staff**

Our Front-of-House staff should be recognisable by a black t-shirt with the Genesis lettering.

Bar and kitchen staff, security, as well as floor and duty managers are not required to wear a uniform; if you need to speak to a manager, please ask a Front-of-House staff member and a manager will come to you and make themselves known.

## **Security**

Our security checks consist of bag checks, as we do not allow any food or drinks (except for water) purchased externally to be brought past the foyer. Please get in touch beforehand if you have specific dietary requirements.

## **Food**

We offer vegetarian, vegan and halal alternatives. We have vegan and halal hot dogs and pick'n'mix.

Please be aware that our food may contain traces or come into contact with common allergens including nuts and seeds.



## **Space Information**

### Foyer/Box Office/Coffee Space:

- Our foyer, box office and coffee area is well-lit with plenty of natural light during the day. It is accessible through a double non-automated door from the street.
- We do not have a cloakroom, but you are welcome to leave any large bags/luggages behind the box office. Lost and found items are kept safely and can be enquired about.





*Image description: entrance to Genesis Cinema from the street on Mile End Road.*





*Image description: the foyer. There are three long tables on the left hand side, a small round table with chairs and two armchairs in the middle, and the box office on the right hand side.*







*Image description: side view of the kiosk. You can see both our staircases on the left and right hand side of the image.*





*Image description: the hallway between the kiosk and the gallery, with four (4) steps and one (1) ramp. This is a well-lit area with a blue neon light on one of the walls.*





*Image description: the gallery, from which you can see a door leading to Screen 2 and Studio 4, and another door leading to Screen 3 and Studio 5.*



## Screen 2 and 3:

- Screen 2 and 3 accommodate up to 154 people. They are accessible through two (2) sets of manual doors from the Gallery.
- Both screens have lower level lights, except from when a film is playing and lights go off completely.



*Image description: View of Screen 2 and seating rows.*





*Image description: View of Screen 3 and seating rows.*



## Studio 4 and 5

- Studio 4 is accessible through three (3) sets of manual doors from the Gallery, and one (1) long corridor on the left hand side of Screen 2.



*Image description: The corridor leading from Screen 2 to Studio 4*



- Studio 5 is accessible through three (3) sets of manual doors from the Gallery, and one (1) long corridor on the right hand side of Screen 3.



*Image description: The corridor leading from Screen 3 to Studio 5*



- Studio 4 and 5 accommodate up to 42 and 40 guests respectively.
- Studio 4 has red leather sofa and armchair seats.
- Studio 5 has grey fabric sofa and armchair seats.



*Image description: View of Studio 4 and red leather sofa rows.*





- Both Studios have lower level lights except from when a film is playing and lights go off completely.
- Both Studios have a bar which is open throughout adverts and trailers.
- Tap water is available throughout the film.



*Image description: View of Studio 5 and grey fabric sofa rows.*



## Main public staircases



*Image description: view of the left hand side main staircase.*





*Image description: view of the right hand side main staircase.*



## Mezzanine:

- The mezzanine is a generally quieter space, with lower level lights, a few round tables, and two (2) leather sofas where guests can relax in between screens, work from their laptop or have a drink.



*Image description: view of the mezzanine from the right hand side main staircase.*



## Kitchen and Bar Paragon:

- The kitchen and bar have mixed lower level lights, with a variety of seating arrangements depending on the occasion. Noise level may also vary. Please call in advance if you have any queries.
- The bar operates at a 150 max. capacity for private events, although adjacent areas might be busier before/after particularly crowded shows in Screen 1.



*Image description: view of the Kitchen (left hand side) and Bar Paragon in the background.*



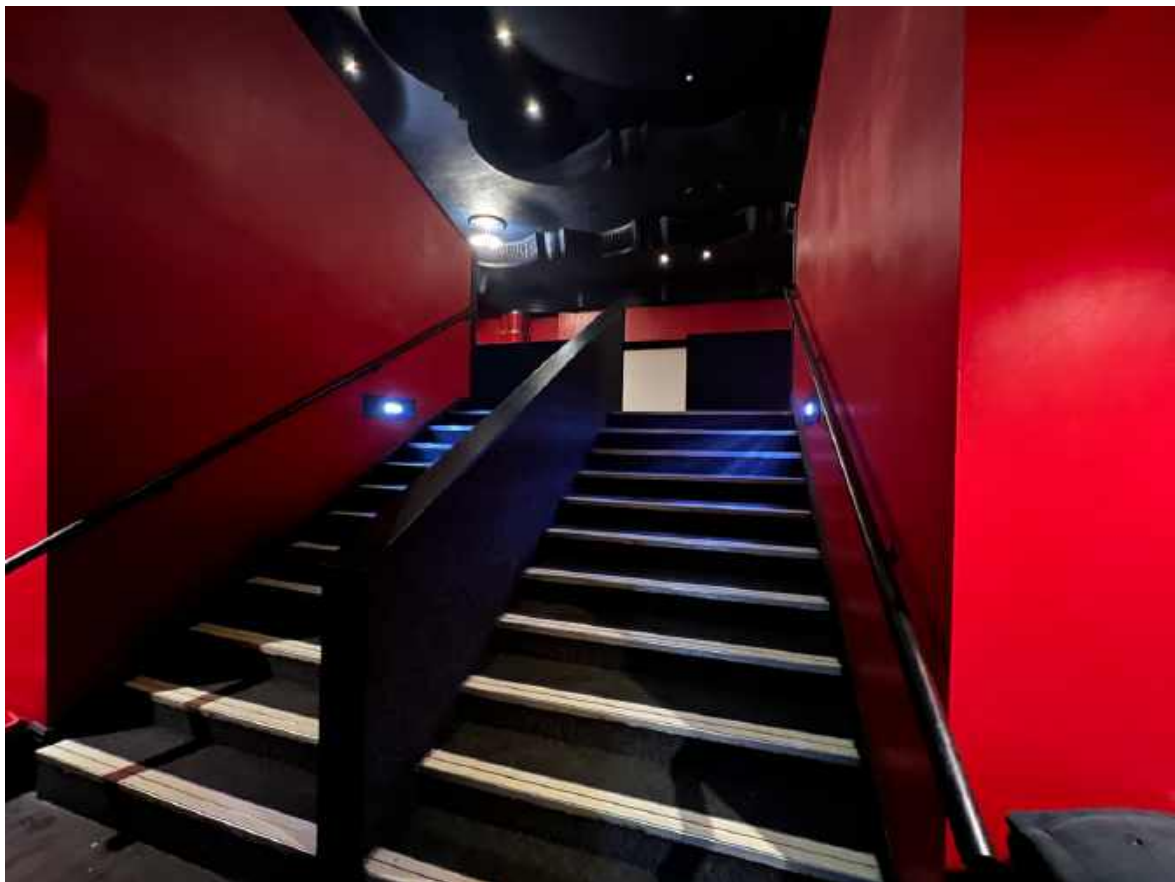


*Image description: view of the bar and kitchen area.*



## Screen 1:

- Screen 1 is accessible through two (2) sets of non-automated doors, from the bar and kitchen area. It has 566 seats plus two (2) wheelchair user spaces.
- The screen is very spacious with some steps throughout.
- There is one (1) staircase, consisting of ten (10) steps, immediately after the second (2nd) set of doors.



*Image description: the staircase leading to seating in Screen 1. There are handrails on both sides.*

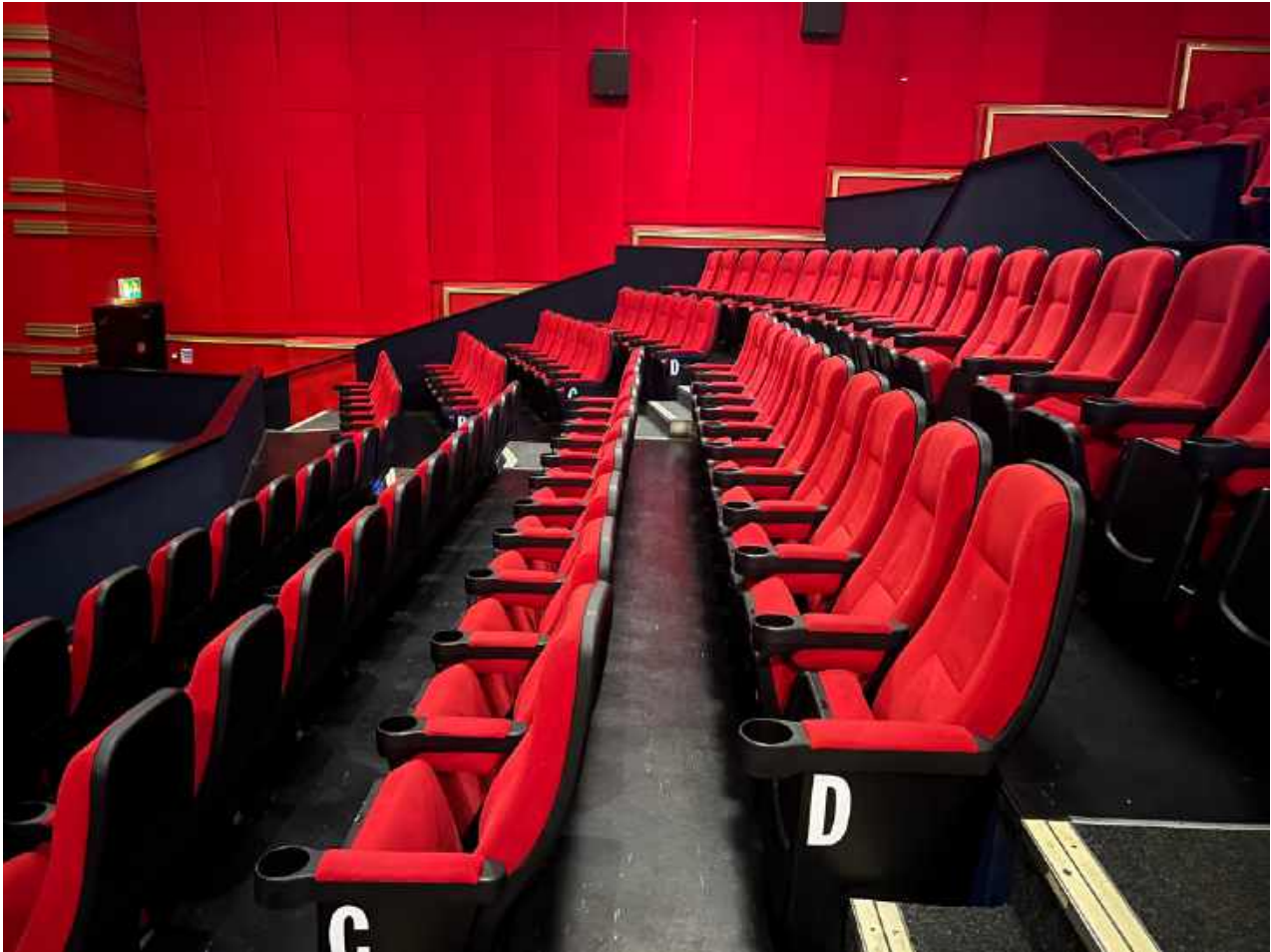




*Image description: view of Screen 1 from the main entrance.*







*Image description: side view of Screen 1 seat rows.*



## The Yard:

- The Yard is accessible from Screen 1 and bar area through two (2) flights of stairs, or through the gate from the ground floor. The space is adjacent to our car park (operated by JustPark).



*Image description: exit passage to the Yard from Screen 1 and the bar.*





*Image description: Staircase leading to the Yard from Screen 1 and the bar.*



- Please note that the driveway leading to the Yard is covered in gravel and may feel bumpy for wheelchair users.



*Image description: the driveway leading to the Yard.*



- The Yard layout consists of fourteen (14) large wooden tables with two (2) wooden benches for each table.



*Image description: the Yard's layout with wooden tables and benches.*





*Image description: the car park adjacent to the Yard.*



## Toilets:

- We have gendered toilets both on the ground floor, next to the Gallery, and upstairs next to Screen 1.
- Male toilets downstairs consist of one (1) cubicle, two (2) urinals and two (2) sinks. Male toilet upstairs have three (3) cubicles, five (5) urinals and three (3) sinks.



*Image description: urinals and hand dryer in the upstairs male toilets.*





*Image description: sinks in the upstairs male toilets.*





- Female toilets downstairs have three (3) cubicles and three (3) sinks. Female toilets upstairs have six (6) cubicles and as many sinks.



*Image description: sinks in the upstairs female toilets.*





*Image description: cubicles' doors in the upstairs female toilets.*



- We have one (1) disabled, gender neutral toilet on the ground floor, on the opposite side of Kiosk. This toilet has baby changing facilities.
- Each toilet has one (1) hand dryer.
- Please note that staff of all genders may do toilet checks during your visit.



*Image description: our disabled, gender inclusive toilet with baby changing facilities.*



## **Enquiries**

If you haven't found the information you were looking for, please email **[info@genesis-cinema.co.uk](mailto:info@genesis-cinema.co.uk)** or call **020 7780 2000**.

